



Williams Mullen Named a Leader in Client Service by BTI Consulting

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Williams Mullen is pleased to announce that the firm has been named to the BTI Client Service A-Team for 2018. BTI Consulting Group annually recognizes law firms with the A-Team distinction for “delivering the absolute best levels of client service on a consistent basis.” According to BTI, corporate counsels often use this ranking as the “gold standard” for measuring law firms’ client service.

“At Williams Mullen, we know it’s not enough for us just to deliver quality advice and correct answers. Our clients expect exceptional client service as well,” Williams Mullen President and CEO Woody Fowler said. “That’s why we pledge to every one of our clients to be responsive, communicate clearly, be fair in the pricing and delivery of our services and understand their business.”

For more on Williams Mullen’s client service pledge, click [here](#).

Now in its 18th year, BTI interviewed more than 350 legal decision makers at large organizations with \$1 billion or more in revenue to produce the 2018 Client Service A-Team. BTI conducted interviews with decision makers in a variety of industries, including banking, chemicals, financial services, health care, manufacturing and pharmaceuticals, among others.

To learn more about BTI’s Client Service A-Team, visit their website [here](#).

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